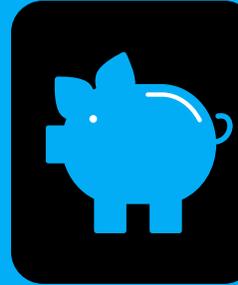




CASE STUDY

BT Financial Group Improves Efficiency with Plutora Test Environment Management



Customer

BT Financial Group is the wealth management arm of Westpac Group and provides customers with a full spectrum of wealth services. These include investment, superannuation and retirement income products, investment platforms, financial advice, and private banking.

Region

Australia

Industry

Finance

Products

Plutora - Test Environment management

Business Objective

Seamless delivery of business-driven changes to market.

Challenges

Lack of visibility and complexity of systems and environments were causing downtime and costly delays.

Benefits

Reduced operational risk and increased productivity with better visibility and control over environments.

Results



Return on investment



Payback period



Live visibility into the status of releases and environments

“Plutora allows us to have greater visibility, transparency, and control over environment composition. This ensures the right configuration has been applied to environments at the right time.”

Marc Dovico, Senior Project Manager

Challenges in Software Delivery

The BT Panorama platform was experiencing difficulty managing release scope and budget. BT Panorama needed to coordinate a broad, complex portfolio of IT systems, with a mixture of Waterfall and Agile teams continuously delivering business-driven changes to market.

BT Financial Group had no unified repository of release information. Users were required to piece together the shape of a release from multiple sources.

“We lacked visibility and tools that supported governance and stakeholder management, which was leading to project delays and a significant risk of outages,” said Marc Dovico, Senior Project Manager at BT Financial Group.

“The complexity of the independent systems, planning, and test environments caused significant, unexpected downtime and costly delays,” he added.

“With so many moving parts, we started looking for a tool that provided greater transparency and control of releases and test environments.”

Partnering with Plutora

After choosing Plutora as its test environment management solution, BT Financial Group quickly gained greater visibility and control over all its environments.

With the ability to create real-time dashboards that showed the schedule and associated releases, BT Financial Group was able to track and improve deployment planning.

“Plutora’s ability to track changes from development through over 245 various environments into production has been essential to our success.”

Marc Dovico, Senior Project Manager

Plutora works with BT Financial Group’s existing tools and integrates with Projects and Portfolio Management (PPM), IT Service Management (ITSM), Application Lifecycle Management (ALM), and Continuous Delivery (CD) toolsets to provide flexibility in methods of integration.

Key Highlights

BT Panorama is the \$450 million Wealth Management Technology Platform of BT Financial Group, with over \$144 billion in funds under management and administration.

Panorama currently manages 74 applications and produced 39 releases in 2015 using various environments.

“Plutora has reduced our operational risk and increased our productivity.”

Marc Dovico, Senior Project Manager

Benefits

“With environment alerts and notifications to stakeholders and visibility of environment bookings, Plutora has helped us bridge information gaps,” said Dovico. “Plutora has reduced our operational risk and increased our productivity.”

Since engaging with Plutora, BT Panorama has been able to achieve a Return on Investment (ROI) of \$464,512 (1,222%) and a payback period of under two months.

BT Financial Group has now improved the use of its IT department's time and resources, and reduced dependency on key personnel, which has led to fewer outages and project delays.

“Plutora allows us to have greater visibility, transparency, and control of environment composition that ensures the right configuration has been applied to environments at the right time,” says Dovico. “We now have better insight into our IT release and environment teams.”

About Plutora

Plutora, the market leader of continuous delivery management solutions for enterprise IT, ensures organizational alignment of software development with business strategy. Plutora improves the speed and quality of application delivery by correlating data from existing tool-chains, coordinating delivery across diverse ecosystem of development methodologies and hybrid test environments, and incorporates test metrics gathered at every step of the delivery pipeline. The platform provides visibility and a system of insights into the entire value stream, guiding continuous improvement efforts through the measured outcomes of each effort.

The logo for Plutora, featuring the word "PLUTORA" in a bold, blue, sans-serif font. The letter "O" is stylized with a white circle inside it. A registered trademark symbol (®) is located to the right of the word.

Learn more: www.plutora.com

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